

DIRECTOR OF ENVIRONMENT AND HOUSING: LATEST AVAILABLE DATA HIGHLIGHT REPORT (MAY 2015)

SECTION A: SAFER COMMUNITIES

Performance area	Performance Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)	BCP Priority?	Summary comments drawing out performance issues for noting/discussion
Crime - Burglary	Partnership quarterly report card and burglary ward performance overview		<p>In the 12 months to the end of March 2015 there were 4,792 recorded offences, up 6.5% (293 more offences) when compared to the previous year. However, in the last 3 months of 2014/15 (Jan-Feb), there were 1,350 recorded burglary dwelling offences in Leeds (273 fewer offences than the previous 3 months).</p> <p>Forced entries accounted for 41% of all Burglary Dwellings. Insecure entries accounted for 32% of all Burglary Dwellings.</p> <p>The following are some of the examples of work being carried out:</p> <ul style="list-style-type: none"> <li>• In North East, operational activity focussed on community engagement, crime prevention messages, environmental visual audits and intelligence gathering. In addition, an operation running for 3 separate days (during Jan, Feb &amp; March) focussed on preventing the criminal /burglar using the road by co-ordinated road blocks using ANPR, external police resources, fuel dippers, immigration, warrants officers and waste carrier licenses and taxi licensing, with positive outcomes.</li> <li>• An agreed process for WYP link officers to provide LASBT with information on charged burglars and drug offences living in Housing Leeds properties has been implemented. This now allows LASBT officers to take appropriate tenancy action in a timely manner.</li> <li>• PCSOs have been briefed on the referral process for Care and Repair to support vulnerable people. Increases in referrals have been seen as a result.</li> <li>• West North West recognised a trend in crime for a particular type of keysafe to be targeted by burglars. Working with Housing to identify where these ‘weaker’ keysafes were fitted, funding was secured to have them all quickly replaced with an enhanced model. This will safeguard the occupants of these premises who are often elderly / vulnerable.</li> <li>• South has focused on preventative action in relation to burglary and acquisitive crime – this has included door knocking and engagement to distribute and install timer switches, shed alarms and provide crime reduction advice, during the darker evenings. Equipment was purchased by housing and distributed by</li> </ul>

			<p>the neighbourhood policing team. South distributed over 200 timer switches and shed alarms over a longer period of time – focusing on the top 10 streets in each ward.</p> <ul style="list-style-type: none"> <li>Local Police Officers, PCSO's and Crime Prevention Officers targeted Crime Prevention on 800 addresses. Each address had a full assessment and different tactics discussed with the occupants. Over 600 Crime prevention articles were funded by the Housing Advisory Panel, including fake TV's, shed alarms and driveway sensors. Housing Officers attended with Police and conducted Annual Tenancy Visits.</li> </ul>
Anti-Social Behaviour	Partnership quarterly report card and monthly service level data		<p>In the 12 months to the end of March 2015, there were 5,193 new enquiries allocated to LASBT, a 9.3% (+44) increase on the previous 12 month period. 1,165 new enquiries were received in quarter 4 (Jan-Mar); approximately 1.5% increase on the same period for 2013/14.</p> <p>The greatest volume of enquiries is noise nuisance accounting for over 59% of all ASB reports. The volume of noise reports has been consistently high since the integration of the daytime service and out of hours (OOH) noise nuisance into LASBT. OOH noise nuisance received 7,200 calls in the last 12 months.</p> <p>LASBT opened 352 new cases during quarter 4, a decrease (-58) on the same period 2013/14 (410). LASBT opened 1,527 new cases in the 12 months to the end of March 2015, a decrease of 175 in the previous corresponding 12 month period to March 2014.</p> <p>Overall satisfaction for service received continues to be high and for 2014/15 was 95.4%.</p> <p>Four years on since its inception in April 2011, LASBT continues to adapt to the new and complex challenges following the introduction of the final part (ASB Injunctions) of the Anti-Social Behaviour, Crime and Policing Act 2014 in March 2015. The act places a greater expectation on the need to respond to ASB quickly and serve the needs of victims in a much more expedient way that takes full account of all vulnerability and support needs.</p> <p>Changes to West Yorkshire Police processes have improved the triaging and allocation of reported issues within WYP. There is now a ring back process for all ASB reports, ensuring victims have appropriate information to report further non-criminal incidents to LASBT.</p> <p>Policy and procedures are being revised to include the use of a clear exit strategy for cases where there is no scope for action and participants have been offered mediation.</p>
Domestic Violence	Partnership quarterly report card and some police data	BCP Objective 1 – Supporting communities and tackling poverty – Reducing the	<p>In the 12 months to the end of March 2015, the twelve month rolling repeat victimisation rate was 35.6% (14,398 incidents and 5,128 repeat victims). This is up 2.4% from the previous 12 month period to March 2014. Actual reported incidents have increased in the last 12 months to the end of December 2014, by 539 more offences. At March 2015, the twelve month rolling repeat suspect rate was 17.1% (2,468 repeat suspects) – up 0.9% from the previous 12 month period.</p>

		prevalence and impact of domestic violence and abuse.	<p>Arguments, abuse and physical violence are the most commonly reported domestic abuse related incidents to the Police.</p> <p>Please see the following key examples of work carried out in this area:</p> <ul style="list-style-type: none"> <li>• 10 Domestic Homicide Reviews (DHR) currently live. The first DHR Overview report has been approved by the Home Office Quality Assurance Panel. A Communications Strategy is in place in advance of publication. Lessons learned are being rolled out.</li> <li>• The Front Door Safeguarding Hub has been piloting cases ready for going live in May. Excellent representation from services has been secured. The focus will be on daily information sharing; action planning and delivery in cases of high risk, medium risk and standard risk cases with crime.</li> <li>• 9 Cluster areas have attained the DV Quality Mark with a further 4 being targeted in the next quarter.</li> <li>• A DV&amp;A conference was held in March, launching work with the private sector, showcasing commissioned services and advertising a newly established DV website. Representatives from the private sector committed to working with the council to develop a DV Quality Mark for businesses.</li> <li>• A review of commissioned DV services is underway and a multi-agency team has been established to oversee progress. The review will address issues raised in Scrutiny, DHRs, NICE Guidance, OFSTED and HMIC inspection. New contracts are due to start in Nov 16.</li> <li>• The Caring Dads 17 week programme was delivered in three pilot areas. A further 3 groups have begun.</li> <li>• New branding for DV work, including campaigning materials, is being developed and will be launched in May.</li> <li>• DV training for Foster Carers has been developed and evaluated extremely well. There is a huge demand for more.</li> </ul>
Drugs and Alcohol	Adult Successful Completions and Representations (Provider) Report – monthly.	BCP Objective 1 – Supporting communities and tackling poverty – Encouraging healthy lifestyles and reducing health inequalities	As of March 2015 commissioned services have delivered 431 successful completions. This is just above the number achieved in 2013/14 which was 426.

**SECTION B: STRONGER COMMUNITIES**

Performance area	Performance Reports/Data (available to Members on request – n.b. some of this may include confidential protected data)		Summary comments drawing out performance issues for noting/discussion																																																															
Missed bins per 100,000	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – Ensuring waste is collected on the scheduled day (Reduce the number of missed collections).	<p>Latest Available Data – Lunar 2 (Week Commencing 27 April 2015)</p> <table border="1" data-bbox="768 598 1821 1010"> <thead> <tr> <th></th> <th colspan="6">2014/15</th> <th colspan="2">2015/16</th> </tr> <tr> <th></th> <th>8</th> <th>9</th> <th>10</th> <th>11</th> <th>12</th> <th>13</th> <th>1</th> <th>2</th> </tr> </thead> <tbody> <tr> <td>Residual Black</td> <td>72.21</td> <td>55.47</td> <td>88.53</td> <td>83.47</td> <td>81.79</td> <td>67.47</td> <td>59.68</td> <td>55.47</td> </tr> <tr> <td>SORT - Green</td> <td>51.93</td> <td>66.32</td> <td>55.61</td> <td>80.00</td> <td>71.23</td> <td>64.74</td> <td>68.60</td> <td>75.96</td> </tr> <tr> <td>Garden - Brown</td> <td>63.25</td> <td>54.75</td> <td>4.25*</td> <td>0.00*</td> <td>0.25*</td> <td>58.31</td> <td>82.41</td> <td>85.06</td> </tr> <tr> <td>Overall</td> <td>64.32</td> <td>58.54</td> <td>61.20</td> <td>65.05</td> <td>77.83</td> <td>64.70</td> <td>67.18</td> <td>67.86</td> </tr> <tr> <td>Previous Year</td> <td>62.27</td> <td>88.47</td> <td>143.30</td> <td>116.54</td> <td>97.55</td> <td>76.42</td> <td>85.99</td> <td>85.89</td> </tr> </tbody> </table> <p>*Brown bin collections stop in November for three months. Lunar months 10, 11 and 12 (December, January and February) therefore do not have any brown bin collections but people are still able to report these (either incorrectly or for the previous month). This explains why there are figures in two of these months, however, the figures aren't included in the equations for calculating overall missed bin figures.</p>		2014/15						2015/16			8	9	10	11	12	13	1	2	Residual Black	72.21	55.47	88.53	83.47	81.79	67.47	59.68	55.47	SORT - Green	51.93	66.32	55.61	80.00	71.23	64.74	68.60	75.96	Garden - Brown	63.25	54.75	4.25*	0.00*	0.25*	58.31	82.41	85.06	Overall	64.32	58.54	61.20	65.05	77.83	64.70	67.18	67.86	Previous Year	62.27	88.47	143.30	116.54	97.55	76.42	85.99	85.89
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Recycling	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – maximising recycling, reuse and recovery opportunities.	<p>Latest Available Data:</p> <table border="1" data-bbox="770 169 2112 379"> <thead> <tr> <th></th> <th>Jan</th> <th>Feb</th> <th>Mar</th> <th>Apr</th> </tr> </thead> <tbody> <tr> <td>Monthly Target</td> <td>38.8%</td> <td>40.1%</td> <td>46.4%</td> <td>46.2%</td> </tr> <tr> <td>Monthly Achieved</td> <td>32.8%</td> <td>36.6%</td> <td>40.9%</td> <td>44.3%</td> </tr> <tr> <td>YTD Target</td> <td>46.8%</td> <td>46.3%</td> <td>46.3%</td> <td>46.2%</td> </tr> <tr> <td>YTD Achieved</td> <td>43.5%</td> <td>43.0%</td> <td>42.8%</td> <td>44.3%</td> </tr> </tbody> </table> <p>The Year to Date figure for April 2015 is 0.7% lower than for the same period last year (45%) and Kerbside recycling volumes as of April 2015 are up 4.5%.</p>		Jan	Feb	Mar	Apr	Monthly Target	38.8%	40.1%	46.4%	46.2%	Monthly Achieved	32.8%	36.6%	40.9%	44.3%	YTD Target	46.8%	46.3%	46.3%	46.2%	YTD Achieved	43.5%	43.0%	42.8%	44.3%
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Tonnage to Landfill (domestic waste only)	Monthly trend report	BCP Objective 5 – Dealing effectively with the city’s waste – Minimising the amount of waste that ends up in landfill.	<p>Latest Available Data:</p> <table border="1" data-bbox="770 587 2069 794"> <thead> <tr> <th></th> <th>Jan</th> <th>Feb</th> <th>Mar</th> <th>Apr</th> </tr> </thead> <tbody> <tr> <td>Monthly Target</td> <td>11,363t</td> <td>9,935t</td> <td>10,854t</td> <td>11,447t</td> </tr> <tr> <td>Monthly Achieved</td> <td>12,950t</td> <td>10,251t</td> <td>11,589t</td> <td>8,829t</td> </tr> <tr> <td>YTD Target</td> <td>111,721t</td> <td>121,656t</td> <td>132,510t</td> <td>11,447t</td> </tr> <tr> <td>YTD Achieved</td> <td>120,415t</td> <td>130,665t</td> <td>142,254t</td> <td>8,829t</td> </tr> </tbody> </table> <p>YTD figures (April 2016) show 8,829t has been sent to landfill - this is better than targeted and is a reduction on the figure for the same period last year (11,923t). The April 2015 target was set assuming that one of our contractors was sending waste to landfill when in fact it is being sent elsewhere for RDF (Refuse Derived Fuel). Kerbside collected black bin waste stands at 14,321t as of April 2015. This is a slight increase on the 14,121t April 2014 position.</p>		Jan	Feb	Mar	Apr	Monthly Target	11,363t	9,935t	10,854t	11,447t	Monthly Achieved	12,950t	10,251t	11,589t	8,829t	YTD Target	111,721t	121,656t	132,510t	11,447t	YTD Achieved	120,415t	130,665t	142,254t	8,829t
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**SECTION C: POTENTIAL EMERGING RISKS/ISSUES**

<b>Risk/Issue</b>	<b>Reports/Data</b> (available to Members on request – n.b. some of this may include confidential protected data)	<b>Summary comments</b>
Risks associated with Implementation of Alternate Weekly Collection	(no report available – based on officer’s verbal update)	The final fourth phase has now been implemented. Work ongoing around re-routing initiatives.

NB. Exclusions from performance monitoring this quarter:

- Grounds Maintenance – Performance reports are being prepared and we anticipate having these available for the next meeting.
- Ash Tree Dieback – the spread of the disease is continuing to be monitored.